
	MANUAL: Administration	SECTION/ DEPARTMENT: Human Resources	Policy Number: 1-HR-89	Pages: 1 of 1	
SUBJECT: Accessibility for Ontarians with Disabilities (AODA) Training			AREA OF FOCUS: Administration Resident Services X		
Effective: 01/08/07	Last Revised: 23/07/23	Supersedes: 01/07/15	Next Review: 23/07/25	Approved By: Senior Management Team	

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1.0 SCOPE:

This policy applies to St. Joseph's Lifecare Centre Brantford (SJLCB) and is understood to include both St. Joseph's Long Term Care Home and Stedman Community Hospice.

2.0 PURPOSE:

To provide guidelines regarding the mandatory content of staff training to ensure compliance with the Ontarians with Disabilities Act (AODA).

3.0 RESPONSIBILITIES:

The organization is responsible for ensuring all staff receive training on the AODA that includes the following:

- A review of the purposes of the Act and the requirements of this Regulation.
- How to interact and communicate with persons with various types of disability.
- How to interact with persons with disabilities who use an assistive device or require the assistance of a guide dog or other service animal or the assistance of a support person.
- How to use equipment or devices available on the provider's premises or otherwise provided by the provider that may help with the provision of goods or services to a person with a disability.
- What to do if a person with a particular type of disability is having difficulty accessing the provider's goods or services.
- The Human Rights Code and the duty to accommodate.
- Any training necessary to ensure compliance with the AODA.

References

Accessibility for Ontarians with Disabilities Act, 2005